



# 2022 HUNGER & HEALTH SUMMIT REIMAGINED RESILIENCY

CHULA VISTA • WISCONSIN DELLS APRIL 24-26TH, 2022

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**EXHIBITORS:** 











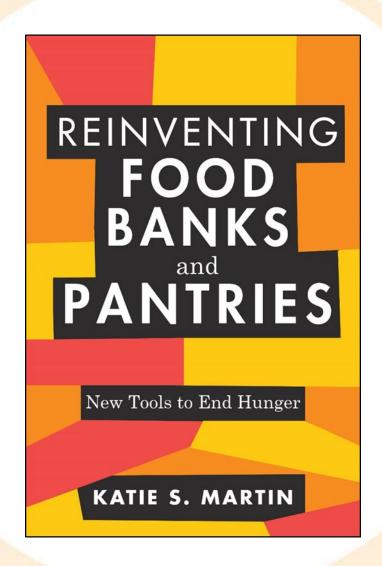
Katie S. Martin April 25<sup>th</sup>, 2022



#### Serve as a resource for the charitable food system to:

- Increase access to healthy food
- Address root causes of hunger
- Identify best practices to reduce food insecurity
- Promote a paradigm shift towards long-term solutions to hunger
  - Monthly newsletters
- Offerings: Wednesday Webinar series
  - Consulting services with a flexible fee structure

Visit foodshare.org/Institute to sign up for our updates!



"Your book brings things that we have been talking about for years into focus and gives us some actionable steps that we can take to empower our community around hunger solutions."

Sarah Harpster, Advocacy Coordinator, Hunger Solutions, New Hampshire

"The book educates as it inspires."
- Food Bank News



# **Scarcity Mentality**

## **Individuals:**

- There isn't enough ... food, money, time, support.
- Coping strategies, focus on today.

### **Organizations**:

- There isn't enough ... food, money, time, volunteers, space, equipment.
- There are so many people in need ... We should just focus on providing food.
- Coping strategies: no planning, no evaluation

# Abundance Mindset



Reimagined Resiliency!

Focus on strengths and assets

Letting go of egos and competition

There are plenty of resources and good ideas to go around

## Defining the Problem Solutions

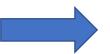
Not enough food Collect and distribute more food



Focus on Efficiency

## Defining the Problem Solutions

### Hunger is a complex problem



Holistic, coordinated responses

- Stagnant wages
- Underemployment
- Lack of access to healthy food
- Unaffordable health insurance
- Lack of affordable housing
- Systemic inequalities
- Structural racism

- Policy & advocacy
- Collaborations & new partners
- Healthy, nutritious food
- Including those with lived experience
- Evaluating what works
- Measuring <u>Outcomes</u>

**Efficiency** ≠ **Effectiveness** 

## **Key Themes**

We're doing good work,

but we can do better.

We can dream bigger and aim higher.

Charity Justice

Pounds of food Quality of food

Emergency Empowerment

Transaction Transformation

# Paradigm Shift

Building capacity in food programs to more effectively address the root causes of hunger.

The Institute partners with programs to promote:

**CULTURE** 



**CHOICE** 



**CONNECTION** 



BECAUSE IT TAKES MORE THAN FOOD TO END HUNGER



## **Thought Exercise**

Think about your best/worst customer experiences.

Why was it good/bad?

Think about your favorite place to shop for food.

- How are you treated?
- What do you feel?
- What do you see?

## What creates the guest experience?



# The Language we use

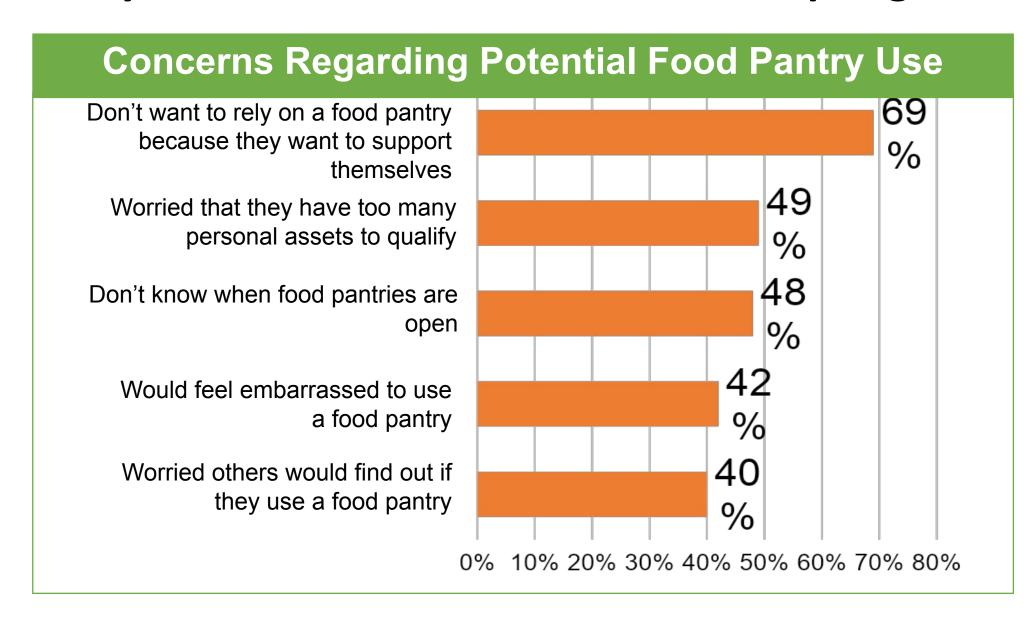
- Strength-based
- Welcoming signage
- Intake process
- Person-centered
- Customers, guests, neighbors
- Use the languages spoken by your guests
- Reducing stigma





... We can do better

## Survey of 1,000 Connecticut Residents, spring 2021



## Things to Consider:

Hours of Operation and Wait Times

How long do Where do they people wait to wait? receive food? What How many days and hours paperwork do people need? per week? Comfortable Limited wait seating area time

... We can do better

## Continuum of Offering Choice

None

Limited

Modified

Full

"Traditional" food pantry model. Bags or boxes are packed in advance, and everyone receives the same items.

Choice between 2 types of boxes or prepacked bags and then choice of a few items. Clients can choose from a menu OR clients tell volunteers what they want, and the volunteers select and bag the food.

Food pantry
designed like a mini
supermarket. Guests
select and touch
their own food
OR can order online
like a grocery store.

# Benefits of Client Choice

- Increases dignity
- Reduces food waste
- Tailored to clients' needs and desires
- Reduces stigma
- Places our customers/guests first
- Builds equity
- Opportunities to build community
- Reduces barriers between giver and receiver
- Hybrid models in response to COVID

... We can do better

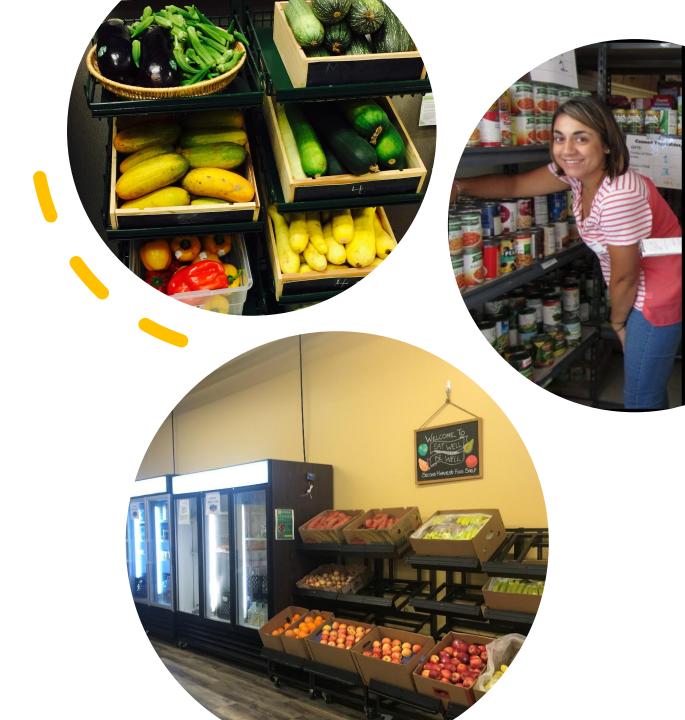






# Promoting Health Equity

- Increasing access to healthy perishables
- Local produce from BIPOC farmers
- Culturally preferred and meaningful food
- Creating "nudges" for healthy behavior



# Supporting Wellness at Pantries

Created in 2016

- Simple
- Intuitive
- Transparent
- Capture all food groups found in food pantries
- Create "nudges" for healthy behavior

Martin, K., Wolff, M., Callahan, K. & Schwartz, M. (2018). Supporting Wellness at Pantries: Development of a Nutrition Stoplight System for Food Banks and Food Pantries. *J Acad Nutr Diet*. https://doi.org/10.1016/j.jand.2018.0 3 003







	CHOOSE OFTEN			CHOOSE SOMETIMES			CHOOSE RARELY		
FOOD CATEGORY	SATURAJED FAT	SODIUM	ADDED	SATURATED FAT	SODRAM	ADDED SUGARS*	SATURATED	SOUTH	ADDE
Fruits and Vegetables	s2g	£250 mg	Og (s12g for Total Sugars)	100% juice and plain dried fruit are yellow.					200
				a2.5.g	231- 479mg	1-Tig (13-23g for Total Sugars)	<b>82.5g</b>	≥480mg	re24 for for Sixtur
Grains	First ingredient must be whole grain AND meet following shresholds:		225g	231-	7-11g	x25q	>480mg	9120	
	£2g	£230mg	169		479mg	3000			
Protein	£2g	s230mg	36g	2.5-4.5g	231- 479mg	7-Ng	<b>350</b>	2480mg	200
Dairy	<b>s</b> 5g	<b>s/30</b> mg	Og (st2g for Total Sugars)	3.5-6g	231- 479mg	1-Ilig (13-23g for Total Sugars)	a6.5g	≥480mg	G26 for for Sugar
Mon-Dairy Atternatives	£76	£230mg	\$69	±2.5g	251- 479mg	7-lig	52.5g	adlitions	alli
Beverages	0g	Omp	0g	0g	1-140mg	1-flg	alg	alding	±30)
Mixed Dishes	650	£480mg	x6g	3.5-6g	481- 599mg	7-Rg	a6:5g	1600mg	-a00
Processed and Packaged Snacks	None		If a grain is the first ingredient, it, must be a whole grain AND meet following thresholds:			1150	alitima	276	
			0-29	0-140mg	0-6g				
Desserts	None			None			All dessens are red		
Condiments and Cooking Staples	Unranko	d. Example:	include sa	ad dressing, sa	исез (ексере	tomato sau	ce), jelty, syrup	o, oils, flour, s	ugars.
Miscellaneous Products		Not ranke	d. Example	s include baby	food, nutritio	enal supplier	sents, protein s	powders.	

No the added suggest value when available on the Nantono Facts Label. If it is not available, use the total output value. The thresholds are the same for all categories except and available and date.

Healthy Eating Research Nutrition Guidelines for the Charitable Food System

Healthy Eating Research

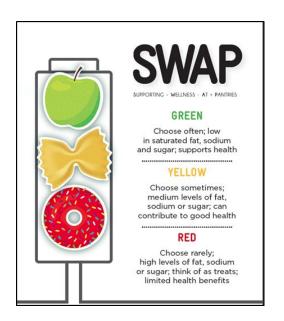


- Panel of nutrition experts and food bank staff
- Focused on what is practical for food banks and pantries

More info at <u>healthyeatingresearch.org</u>

## \*\* Important Notes \*\*

- ☐ SWAP aligns 100% with the HER nutrition guidelines.
- SWAP is a <u>suite of tools</u> and resources to implement the HER guidelines in food banks and food pantries.
- ☐ SWAP can help put the HER guidelines into action.











**FCODSHARE** 

**SWAP Toolkit** 

SUPPORTING WELLNESS AT PANTRIES

### Tools available:



#### Food Bank & Pantry Guide to SWAP

Revised: 2020

#### Table of Contents

Introduction to Using the SWAP System	2
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#### CONNECTICUT FOODSHARE

Institute for Hunger Research & Solutions

This project was supported by Healthy Eating Research, a national program of the Robert Wood Johnson Foundation.



#### Supporting Wellness at Pantries (SWAP)™

#### **FCODSHARE**

#### Please see Instruction tab below for a step-by-step guide for using this tool.

Rank foods using SWAP<sup>™</sup> by entering the name, food group and nutrition information from the food label. The system will automatically rank the food as green, yellow or red.

Food Name	Food Group	Saturated Fat (g)	Sodium (mg)	Sugar (g)	Rank	
ABC Creamy Peanut Butter	Protein	2.5	140	3	Yellow	
Solid White Tuna (Bumblebees) Protein		0	140	0	Green	
Fruit, mixed in light syrup	Fruits and Veges - Added Sugars	0	15	11	Yellow	
Spaghetti Sauce- Ragu mushroom	Fruits and Veges - Added Sugars	0	470	10	Yellow	
Chunky Beef Stew (Castleberg's)	Mixed Dishes / Combo Meals	6	970	4	Red	
Dairy pure 2% reduced fat milk	Dairy - Total Sugars	3	130	12	Green	
Ground coffee	Beverages	0	0	0	Green	
Rice- Gulf Pacific Brown Rice	Grains: Whole Grain	0	10	0	Green	
Yogurt	Dairy - Total Sugars	0	55	16	Yellow	

Using the SWAP System to rank foods							
Revised in 2020							
FOOD	↓†	FOOD GROUP	*	AUTOMATIC RANK	*		
AGAVE		CONDIMENTS		NOT RANKED			
ALFREDO SAUCE		CONDIMENTS		NOT RANKED			
ALMOND BUTTER		PROTEIN		D-			
ALMOND MILK		NON-DAIRY ALTERNATIVE					
ALMONDS		PROTEIN					
ANCHOVY		PROTEIN					
ANGEL FOOD CAKE		DESSERTS		RED			
APPLE CRISP		DESSERTS		RED			
APPLES		FRUITS					
APPLESAUCE		FRUITS					
APRICOTS		FRUITS					

#### **Pantry Shelf Tags and Posters**





#### GREEN

Choose often; low in saturated fat, sodium and sugar; supports health

#### YELLOW

Choose sometimes; medium levels of fat, sodium or sugar; can contribute to good health

#### RED

Choose rarely; high levels of fat, sodium or sugar; think of as treats; limited health benefits



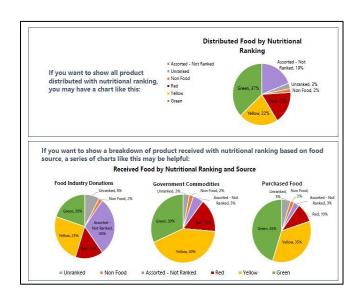


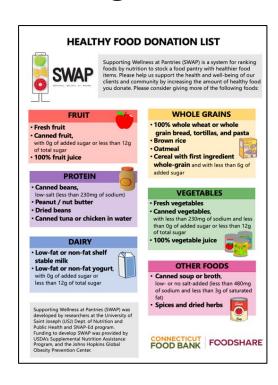


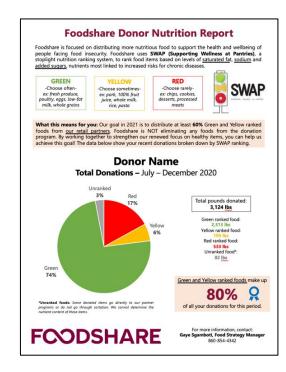


## How the Institute at CT Foodshare can support you:

- Tools to facilitate conversations with stakeholders
- Small group calls to share strategies







## Role of Volunteers - Who are we serving?

- Training and orientation
- Designate a greeter
- Shifting power
  - Guests as volunteers
- Trauma-informed
- Reinforce your values & mission:
  - Huddles before distributions





... We can do better

### **Continuum of Referrals and Connection**

No Info

**Passive** 

Warm

Wrap-Around Services

There is <u>no</u>
<u>information</u> about
community resources
available to neighbors
at the pantry. The
focus is on providing
food.

The pantry provides

passive referrals. For
example, there is a bulletin
board or table for
brochures of community
resources; minimal
engagement between
staff/volunteers with
neighbors; limited
connection to community
organizations.

Pantry gathers information about community resources and staff/volunteers provide warm referrals and connections to multiple agencies with 1-2 follow ups to see if the referral was successful. The pantry may host community agencies on-site to help enroll neighbors in community programs.

The pantry has trained staff/volunteers that are knowledgeable about community programs and provides wrap-around services to build stability and economic mobility. Trained staff meet with guests to identify goals and areas for connections. The pantry hosts on-site classes or workshops. Computers are available for neighbors to search for needed community resources.

### **Community Food Hubs**

# **Community Partnerships**& Wraparound Services

- Healthy cooking classes
- Health care navigation
- Financial assistance
- Advocacy
- Housing navigation
- Free tax preparation
- Goal setting & coaching
- Behavioral health
- Job search, resumes
- Fitness classes
- Continuing education











## Advocate for systems change

- Create time and space to connect
- •Invite those with lived experience to share
- Advisory Groups
- Identify common challenges
- Raise collective voices
- Empower community advocates
- •Increase awareness of structural inequities
- Calls to Action

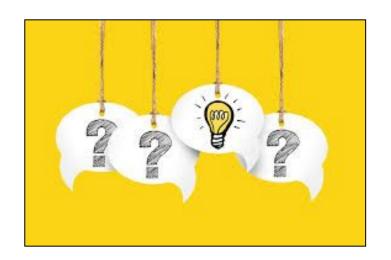
## How will you reinvent the way you tackle hunger?

- Don't get intimidated, just get started
- Take one step
- Big goals require big changes
- If not now, when?
- If not you, who?



## Thank you!!

Visit Institute's website: www.foodshare.org/Institute



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